

<b>Job Description:</b>	We are looking for Recovery Manager for Delhi. He/ She must have experience in mortgage collections at least for 3-4 years in handling queries of Branch collection managers/ telecalling team, understand customer queries, collating feedback from field collections/ telecallers etc.
<b>Responsibility:</b>	<p>He/ She has to coordinate with field collections team/telecalling team across zones and collate the feedback. He/ She should take forward the requests of customers/field collections team/telacalling team with the authorities and ensure timely resolution of the same. He/ She also should ensure correct data entries and remarks updating in system on a daily basis. He/she should also be able to find out the reason of delay in legal matters with concerned managers and suggest resolution for the same in consultation with National Head-Collections.</p> <p>The candidate will coordinate with the ZCM/ RCM/ ACM/Legal to report the collection status in the form of weekly snapshot. The candidate will formulate collection strategies based on the feedback given by various teams and on the basis of competition's strategy and roll out the same. Good collection practices prevailing in one region should be replicated to other region by this person and he /she should measure the effectiveness of the same and present it to senior management.</p> <p>He/ She must be capable to prepare approval notes, and any other notes for the approval of senior management.</p> <p>He/ She must be able to take process initiatives to better the process.</p> <p>He/ She must publish the result/outcome or performance review the team recovery</p>
<b>Contact:</b>	<p>Interested Candidates can send resumes to Mr Arunima Madan, <a href="mailto:arunima.madan@pnbhousing.com"><b><u>arunima.madan@pnbhousing.com</u></b></a></p> <p><b>Mobile:</b> 7042520663  <b>Toll Free:</b> 1800 120 8800  <b>Website-</b> <a href="http://www.pnbhousing.com"><u>www.pnbhousing.com</u></a></p>